

ORDER ON-LINE, DELIVERY NEXT DAY

ON-LINE HOME DELIVERY IS AVAILABLE MONDAY TO SATURDAY WITH CLOSEST NEXT DAY OPTION AVAILABLE IF YOU PLACE YOUR ORDER BEFORE 3.00PM

As the global effect of coronavirus (COVID-19) continues to evolve, Rainbow Meats remains firmly committed to the health and safety of our employees, customers and serving our communities. We are closely monitoring the changing situation and complying with public health guidance.

To ensure supply and demand for meat products continues, Rainbow Meats (all stores) have developed an on-line purchase order and delivery option that will service the community within a 7km radius of the nominated Rainbow Meats shop processing your order.

All orders will be processed and quality checked prior to dispatch and every effort will be made to ensure order requests are fulfilled, dependent on supply and demand of products, in accordance to our Food Safety Plan and regulatory requirements.

TRADING TERMS FOR RAINBOW MEATS HOME DELIVERY SERVICE

To ensure everyone is aware of the guidelines to order on-line, please refer to the following list of terms.

List of Terms:

1. On-Line - Select the nearest Rainbow Meats Store and complete the order form to place an order.
2. Orders received by 3.00pm will definitely be delivered the next day. Orders made after 3.00pm may arrive the next day, but more than likely the following day.
3. Delivery charges: - within 7km radius = \$9.00 fee incl GST (no limit on weight); and min spend of \$50.00. No deliveries on public holidays.
4. Card Payments ONLY (debit or credit) will be accepted on delivery. No Loyalty Cards will be accepted.
5. Customers must be at home to receive their order and make payment.
6. Due to the vulnerability of the product, we use our best endeavours to ensure hygiene and temperature controls are maintained during refrigerated transit of the product(s) that meet all necessary regulatory standards – as the purchase is non-refundable. However, in the event you have a genuine concern, please contact the relevant store to discuss and resolve any issue.

These are unusual times and we are trying to do our bit by ensuring the flow of meat products remain available and accessible to the public for as long as possible.

Please be assured, our commitment to employees, customers and communities at this difficult time is our primary concern.

Stay safe,

Frank Russo
Managing Director